

Question 2: When meter P1705370 was tested and the figure 3310 entered in Respondent Exhibit 2B, was this figure actually read from the meter, or was it entered from existing records.

Response: The index of 3310 was electronically entered to the equipment panel once the meter was tested.

Question 3: Can the meter still be read? If yes, provide independent verification of the reading on the meter from either a third party, or Staff. In the alternative, bring the meter to the hearing on re-opening..

Response: No. The meter has been condemned.

Question 4: Company Exhibits 4(a), 4(b) and 4(c) use the terms "backout", "active," "system est," "manual est" and "co est". The Peoples Gas Light and Coke Co. shall explain these terms as they are used in Exhibit 4.

Response: Backout-when a previous bill is cancelled, the term backout means cancelling whatever that billed amount and consumption shown on the bill.

Active-the term reflects current or previous billing data for a specific billing period.

System est-the term means system estimate. When an actual reading is not obtained for billing, the computer will estimate usage based on past history of prior years.

Manual est—the term means manual estimate. The entry is made when an estimated reading is entered in which to bill an account.

Co est-the term means company estimate. It is the same as a system estimate; however, someone re-enters the estimate manually.

Question 5: What measures did Peoples Gas take to make in-person reads of meter P1705370 between April 20, 2004 and January 13, 2006, as set forth in 83 Ill. Adm. Code 280,80(b)?

Response: See attached meter reading reports indicating when attempts were made to manually read the meter.

#5

SKIP CANT READ REPORT C-1 D-21 1-30-04 - Notepad

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NOT HOM 22 VACANT 3  
BDATE: 02/02/04  
PAGE 94  
TIME: 05:56:48  
VERS: 1.10

Peoples Energy

SKIP/CAN'T READ REPORT  
ROUTE: 12146400

ACCOUNT NUMBER	METER NUMBER	STA	#EST	NAME	CND	CD	CAN'T READ	TYPE	LOW-2	HIGH-2	PREVIOUS READ	DEC	READING
3500033918984	1670678	A	02	HOWARD MICHELE	NO	COND	NOT HOM	G	0000000000	0000000145	3631	0	1717 W GARFIELD BLVD
350005872344	1705872	A	04	HOWARD MICHELE	NO	COND	NOT HOM	G	0000000050	0000000383	7121	0	1717 W GARFIELD BLVD
8500013101950	1864689	I	00	MENTUHOTEP MOSSI	NO	COND	NOT HOM	G	0000000000	0000000000	5402	0	5623 S PAULINA ST
7500024916305	1840730	A	31	MATHIS WILLIAM	NO	COND	NOT HOM	G	0000000012	0000000277	9349	0	5649 S PAULINA ST
6500021712348	1707712	I	14	LUMPKIN THERESA	NO	COND	VACANT	G	0000000000	0000000000	4140	0	5737 S PAULINA ST
3500033694834	1766202	A	04	SHARKNAS DAN	NO	COND	NOT HOM	G	0000000037	0000000353	5844	0	5809 S PAULINA ST
0500034555395	1953426	A	02	SADDLER TARA	NO	COND	NOT HOM	G	0000000123	0000000666	3671	0	1655 W 59TH ST

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DETAILED ROUTE REPORT  
ROUTE: 12146400

ROUTE: 12146400

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3500033918984	1717 W GARFIELD BLVD	NO COND	HOME LO	MZUNIGA	N	N	0	0	0	00:03:56	10:18
00000020	1670678	G	2 CANT	MZUNIGA	N	N	0	0	0	00:03:56	10:18
3500005872344	1717 W GARFIELD BLVD	NO COND	HOME LO	MZUNIGA	N	N	0	0	0	00:00:11	10:18
00000060	1705370	G	2 CANT	MZUNIGA	N	N	0	0	0	00:00:11	10:18
8500013101950	5623 S PAULINA ST	NO COND	NOT HOM	MZUNIGA	N	N	0	0	0	00:01:16	10:19
00000080	1864689	G	2 CANT	MZUNIGA	N	N	0	0	0	00:01:16	10:19
5500013102238	5645 S PAULINA ST	NO COND		MZUNIGA	N	N	0	0	0	00:00:16	10:20
00000100	1866690	G	2 REG	MZUNIGA	N	N	0	0	0	00:00:16	10:20
7500024916305	5649 S PAULINA ST	NO COND	NOT HOM	MZUNIGA	N	N	0	0	0	00:02:47	10:28
00000120	1840730	G	2 CANT	MZUNIGA	N	N	0	0	0	00:02:47	10:28
6500021712348	5737 S PAULINA ST	NO COND	NOT HOM	MZUNIGA	N	N	0	0	0	00:02:15	10:22
00000180	1707712	G	2 CANT	MZUNIGA	N	N	0	0	0	00:02:15	10:22
4500013103263	5755 S PAULINA ST	NO COND		MZUNIGA	N	N	0	0	0	00:00:27	10:22
00000140	1757271	G	2 REG	MZUNIGA	N	N	0	0	0	00:00:27	10:22
5500013103278	5757 S PAULINA ST	HIGH 2		MZUNIGA	N	N	0	3	0	00:01:29	10:24
00000160	2240178	G	2 REG	MZUNIGA	N	N	0	3	0	00:01:29	10:24
3500033694834	5809 S PAULINA ST	NO COND	NOT HOM	MZUNIGA	N	N	0	0	0	00:00:16	10:29
00000200	1766202	G	2 CANT	MZUNIGA	N	N	0	0	0	00:00:16	10:29
0500034555395	1655 W 59TH ST	NO COND	NOT HOM	MZUNIGA	N	N	0	0	0	00:01:36	10:25
00000220	1953426	G	2 CANT	MZUNIGA	N	N	0	0	0	00:01:36	10:25
7500034991418	1642 W 59TH ST	HIGH 2		MZUNIGA	N	N	0	0	0	00:00:15	10:26
00000040	1920551	G	2 REG	MZUNIGA	N	N	0	0	0	00:00:15	10:26
5500031554631	1656 W 59TH ST	NO COND	NOT HOM	MZUNIGA	N	N	0	0	0	00:01:37	10:30
000000240	1655127	G	2 CANT	MZUNIGA	N	N	0	0	0	00:01:37	10:30

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TIME: 06:04:02  
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SKIP/CAN'T READ REPORT  
ROUTE: 12146400

ACCOUNT NUMBER	METER NUMBER	STA	#EST	NAME	FW ID	READ CD	CND CD	CAN'T READ	TYPE	LOW-2	HIGH-2	PREVIC
FREEFORM-COMMENT												
3500033918984	1670678	A	00	HOWARD MICHELE	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000237	3685
3500005872344	1705570	A	00	HOWARD MICHELE	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000237	9033
8500013101950	1864689	I	00	MENTUHOTEP MOSSI	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000000	5402
6500021712348	1707712	I	14	LUMPKIN THERESA	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000000	4140
3500033694834	1766202	A	08	SHARKNAS DAN	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000369	6484
0500034555395	1953426	A	01	SADDLER TARA	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000100	4484
5500031554631	1655127	I	03	GARDNER CONSTANTINE	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000000	8223
7500033699326	1894372	A	08	JOHNSON QUINCY	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000100	4832
3500025652286	2107658	A	01	WEBB ANTOINETTE	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000107	5475
4500019435111	1717251	I	30	BICKHAM JESSIE M	4134	CANT	NO COND	NOT HOM	G	0000000000	0000000000	6423
7500019446660				DUNN NANCY								

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ADDRESS

EVIOUS READ DEC READING

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1717 W GARFIELD BLVD

85 0

1717 W GARFIELD BLVD

33 0

5623 S PAULINA ST

02 0

5737 S PAULINA ST

40 0

5809 S PAULINA ST

84 0

1655 W 59TH ST

84 0

1656 W 59TH ST

23 0

5921 S PAULINA ST

32 0

6029 S PAULINA ST

75 0

1657 W 61ST ST

23 0

1648 W 61ST ST

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 7/25/2007



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TIME: 07:32:03  
VERS: 1.11

SKIP/CAN'T READ REPORT  
ROUTE: 12146400

ACCOUNT NUMBER	METER NUMBER	STA	#EST	NAME	TYPE	LOW-2	HIGH-2	PREVIOUS READ	DEC	READING
FW ID	READ CD	CND	CD	CAN'T READ						
FREEFORM-COMMENT										
6500032739546	2286893	I	00	JOHNSON BOBBIE D	G	0000000000	0000000000	0628		5520 S PAULINA ST
4139		CANT	NO COND	NOT HOM					0	
3500033918984	1670678	A	02	HOWARD MICHELE	G	0000000000	0000000151	3702		1717 W GARFIELD BLVD
4139		CANT	NO COND	NOT HOM					0	
3500005872344	1705370	A	04	HOWARD MICHELE	G	0000000000	0000000174	9141		1717 W GARFIELD BLVD
4139		CANT	NO COND	NOT HOM					0	
3500029466969	1668375	I	00	BROOKS DELORIS	G	0000000000	0000000000	0679		5519 S PAULINA ST
4139		CANT	NO COND	NOT HOM					0	
8500013101950	1864689	I	00	MENTUHOTEP MOSSI	G	0000000000	0000000000	5402		5623 S PAULINA ST
4139		CANT	NO COND	NOT HOM					0	
6500021712348	1707712	I	14	LUMPKIN THERESA	G	0000000000	0000000000	4140		5737 S PAULINA ST
4139		CANT	NO COND	NOT HOM					0	
3500033694834	1766202	A	12	SHARKNAS DAN	G	0000000000	0000000151	6568		5809 S PAULINA ST
4139		CANT	NO COND	NOT HOM					0	
0500034555395	1953426	A	05	SADDLER TARA	G	0000000000	0000000172	4623		1655 W 59TH ST
4139		CANT	NO COND	NOT HOM					0	
5500031554631	1655127	I	03	GARDNER CONSTANTINE	G	0000000000	0000000000	8223		1656 W 59TH ST
4139		CANT	NO COND	NOT HOM					0	

# SKIP CANT READ 12-02-04 C-01 D-21 - Notepad

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 PAGE 66  
 TIME: 05:25:43  
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 Peoples Energy  
 SKIP/CAN'T READ REPORT  
 ROUTE: 12146400

ACCOUNT NUMBER	METER NUMBER	STA	WEST	NAME	TYPE	LOW-2	HIGH-2	PREVIOUS READ	DEC	READING
FW ID	READ CD	CND CD	CAN'T READ							
FREEFORM-COMMENT										
6500032739546	2286893	I	00	JOHNSON BOBBIE D	G	0000000000	0000000000	0628	0	5520 S PAULINA ST
4141		CANT	NO COND NOT HOM							
3500033918984	1670678	A	03	HOWARD MICHELE	G	0000000000	0000000151	3715	0	1717 W GARFIELD BLVD
4141		CANT	NO COND NOT HOM							
3500005872344	1705872	A	06	HOWARD MICHELE	G	0000000007	0000000729	9368	0	1717 W GARFIELD BLVD
4141		CANT	NO COND NOT HOM							
8500013101950	1864689	I	00	MENTUHOTEP MOSSI	G	0000000000	0000000000	5402	0	5623 S PAULINA ST
4141		CANT	NO COND NOT HOM							
6500021712348	1707712	I	14	LUMPKIN THERESA	G	0000000000	0000000000	4140	0	5737 S PAULINA ST
4141		CANT	NO COND VACANT							
3500033694834	1766202	A	14	SHARKNAS DAN	G	0000000000	0000000296	6666	0	5809 S PAULINA ST
4141		CANT	NO COND VACANT							
0500034555395	1953426	A	07	SADDLER TARA	G	0000000000	0000000397	4795	0	1655 W 59TH ST
4141		CANT	NO COND NOT HOM							
5500031554631	1655127	I	03	GARDNER CONSTANTINE	G	0000000000	0000000000	8223	0	1656 W 59TH ST
4141		CANT	NO COND NOT HOM							

SKIP/CAN'T READ REPORT  
ROUTE: 12146400

**ADDRESS**

DEC READING

5520 S PAULINA ST

17717 W GARFIELD BLVD

1717 W GARFIELD BLVD

5623 S PAULINA ST

5809 S PAULINA ST

1655 W 59TH ST

1656 W 59TH ST

6029 S PAULINA ST

1657 W 61ST ST

1648 W 61ST ST

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METER NUMBER	STA	#EST	CD	CD	CAN'T READ	TYPE	LOW-2	HIGH-2	PREVIOUS READ	DEC	READING
FREEFORM-COMMENT											
9500038896507	A	07	NO	COND	NOT HOM	G	0000000000	0000000154	5327	0	5520 S PAULINA ST
2286893	CANT										
5163											
3500033918984	A	07	NO	COND	HOME LO	G	0000000000	0000000150	3887	0	1717 W GARFIELD BLVD
1670678	CANT										
5163											
3500005872344	A	14	NO	COND	HOME LO	G	0000000000	0000000151	0669	0	1717 W GARFIELD BLVD
1670678	CANT										
5163											
8500013101950	I	00	NO	COND	NOT HOM	G	0000000000	0000000000	5402	0	5623 S PAULINA ST
1864689	CANT										
5163											
5500013102238	A	00	NO	COND	VACANT	G	0000000000	0000000151	2644	0	5645 S PAULINA ST
1866690	CANT										
5163											
5500031554631	I	03	NO	COND	NOT HOM	G	0000000000	0000000000	8223	0	1656 W 59TH ST
1655127	CANT										
5163											
3500025652286	A	15	NO	COND	NOT HOM	G	0000000000	0000000158	6982	0	6029 S PAULINA ST
2107658	CANT										
5163											
4500019435111	I	30	NO	COND	NOT HOM	G	0000000000	0000000000	6423	0	1657 W 61ST ST
1717251	CANT										
5163											
7500019446660	I	00	NO	COND	NOT HOM	G	0000000000	0000000000	5648	0	1648 W 61ST ST
1768477	CANT										
5163											
3500019478205	A	01	NO	COND	NOT HOM	G	0000000000	0000000500	79924	0	1650 W 62ND ST
1908518	CANT										
5163											
6500019530221											1650 W 63RD ST

WEST ENGLEWOOD UNITED ORGANIZATION

OPTICAL READS:

MANUAL RDS: 0  
Peoples Energy  
DETAILED ROUTE REPORT  
ROUTE: 12146400

FORCED NO READS: 0

[illegible]

9500038896507	G	2	CANT	5520 S PAULINA ST NO COND NOT HOM	DRAMIREZ	N	N	0	0	0	00:01:17	08:16
00000020												
2286893												
3500033918984	G	2	CANT	1717 W GARFIELD BLVD NO COND NOT HOM	DRAMIREZ	N	N	0	0	0	00:01:49	08:18
1670678												
00000040												
3500005872344	G	2	CANT	1717 W GARFIELD BLVD NO COND NOT HOM	DRAMIREZ	N	N	0	0	0	00:00:03	08:18
1717277												
00000060												
8500013101950	G	2	CANT	5623 S PAULINA ST NO COND NOT HOM	DRAMIREZ	N	N	0	0	0	01:23:23	09:41
1864689												
00000080												
5500013102238	G	2	REG	5645 S PAULINA ST NO COND	DRAMIREZ	N	N	0	0	0	00:00:05	09:41
1866690												
00000100												
4500013103263	G	2	REG	5755 S PAULINA ST NO COND	DRAMIREZ	N	N	0	0	0	00:00:08	09:41
1757271												
00000120												
5500013103278	G	2	REG	5757 S PAULINA ST HIGH 2	DRAMIREZ	N	N	0	0	0	00:00:12	09:41
2240178												
00000140												
7500034991418	G	2	REG	1642 W 59TH ST HIGH 2	DRAMIREZ	N	N	0	0	0	00:00:15	09:42
1920551												
00000160												
5500031554631	G	2	CANT	1656 W 59TH ST NO COND NOT HOM	DRAMIREZ	N	N	0	0	0	00:00:08	09:42
1655127												
00000180												
3500025652286	G	2	CANT	6029 S PAULINA ST NO COND NOT HOM	DRAMIREZ	N	N	0	0	0	00:00:01	09:42
2107658												
00000200												
4500019435111	G	2	CANT	1657 W 61ST ST NO COND NOT HOM	DRAMIREZ	N	N	0	0	0	00:00:03	09:42
1717251												
00000220												
7500019446660				1648 W 61ST ST								

Peoples Energy  
SKIP/CAN'T READ REPORT  
ROUTE: 12146400

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Question 6: Was meter P1705370 broken?

Response: No.

Question 7: During which specific dates was that part of the building vacant that is served by P1705370? Parties shall provide evidence, such as utility bills, rental records, or any other proof that supports its answer.

Response: Peoples Gas cannot respond to the dates that the building was vacant. Attached are the gas bills which were billed from meter P1705370.



#7

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
03/31/2006	3 5000 0587 2344	04/24/2006	\$2,968.71

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

#### Activity Since Last Bill

Previous Balance \$1,476.90  
Late Payment Charge \$21.81  
Billing (01-30-2006 to 02-24-2006) \$2,291.37  
Balance \$3,790.08

#### Delivery Charge

Customer Charge \$9.45  
First 50 Therms \$.36375x 50.00Therms = \$18.19  
Over 50 Therms \$.11445x 215.93Therms = \$24.71  
\$52.35

Environmental Charge \$.01830x 265.93Therms = \$4.87

Gas Charge \$.94810x 265.93Therms = \$252.13

#### Taxes

Chicago Municipal Tax \$309.35x 8.24 % = \$25.49  
State Tax \$309.35x 0.10 % = \$0.31  
State Gas Revenue Tax \$.024x 265.93Therms = \$6.38  
\$32.18

Total Current Charges \$341.53

TOTAL BALANCE \$4,131.61

#### Messages

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

#### Current Usage

Billing Period From 02-24-06 To 03-31-06 35 days

#### Meter Reading

Meter Number P2780470  
Current Actual 377 03-31-06  
Previous Estimate 115 02-24-06  
Difference 262 (100 Cubic Feet)

#### Therm Conversion

262 x 1.015 BTU Factor = 265.93 Therms

Average Daily	Mar 2005	Mar 2006
Therms Used	6.99	7.60
Temperature	34 F	37 F

The gas charge for March is 93.64 cents per therm and for February it was 104.61 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Please Pay By 04/24/2006  
Please write your account number on your check.

If paid after 04/24/2006 \$4,192.54

Plan Amount

\$2,968.71

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 01-30-06 To 02-24-06 25 days

**Meter Reading**

Meter Number P2780470

Current Estimate 115 02-24-06  
Previous Actual 0 02-13-06  
Difference 115 (100 Cubic Feet)

Meter Number P1705370

Current Actual 3310 02-13-06  
Previous Estimate 1710 01-30-06  
Difference 1600 (100 Cubic Feet)

**Therm Conversion**

1715 x 1.015 BTU Factor = 1,740.72 Therms

Average Daily	Feb 2005	Feb 2006
Therms Used	6.72	69.63
Temperature	32 F	28 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge			\$7.87
First 50 Therms	\$ .36375 x	41.67 Therms =	\$15.16
Over 50 Therms	\$ .11445 x	1,699.06 Therms =	\$194.46
			\$217.49

Environmental Charge \$ .01830 x 1,740.72 Therms = \$31.86

Gas Charge \$1.04960 x 1,740.72 Therms = \$1,827.06

**Taxes**

Chicago Municipal Tax	\$2,076.41 x	8.24 % =	\$171.10
State Tax	\$2,076.41 x	0.10 % =	\$2.08
State Gas Revenue Tax	\$ .024 x	1,740.72 Therms =	\$41.78
			\$214.96

Total Current Charges \$2,291.37

**Messages**

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
04/11/2006	3 5000 0587 2344	05/03/2006	\$2,820.71

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Activity Since Last Bill**

Previous Balance \$4,131.61  
Thank You For Your Payment - \$148.00  
Cancel Prior Billing (01-30-2006 to 02-24-2006) - \$2,291.37  
Balance \$1,692.24

**Delivery Charge**

Customer Charge \$18.90  
First 50 Therms \$.36375 x 100.00 Therms = \$36.38  
Over 50 Therms \$.11445 x 1,217.47 Therms = \$139.34  
\$194.62

Environmental Charge \$.01830 x 1,317.47 Therms = \$24.11

Gas Charge \$.99040 x 1,317.47 Therms = \$1,304.82

**Taxes**

Chicago Municipal Tax \$1,523.55 x 8.24 % = \$125.54  
State Tax \$1,523.55 x 0.10 % = \$1.52  
State Gas Revenue Tax \$.024 x 1,317.47 Therms = \$31.62  
\$158.68

Total Current Charges \$1,682.23

**TOTAL BALANCE \$3,374.47**

**Messages**

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 01-30-06 To 03-31-06 60 days

**Meter Reading**

Meter Number P2780470  
Current Actual 377 03-31-06  
Previous Actual 377 03-31-06  
Difference 377 (100 Cubic Feet)

**Meter Number P1705370**

Current Actual 3310 02-13-06  
Previous Estimate 1710 01-30-06  
Difference 921 (100 Cubic Feet)

**Therm Conversion**

1298 x 1.015 BTU Factor = 1,317.47 Therms

Average Daily	Mar 2005	Mar 2006
Therms Used	5.99	16.67
Temperature	33 F	33 F

The gas charge for April is 70.40 cents per therm and for March it was 93.54 cents per therm. The gas charge reflects how much which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 05/03/2006  
Please write your account number on your check.

If paid after 05/03/2006 \$3,424.73

Plan Amount

**\$2,820.71**

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
04/27/2006	3 5000 0587 2344	05/19/2006	\$151.24

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill  
Previous Balance \$3,374.47  
Settlement Refund \* - \$100.00  
Balance \$3,274.47

Delivery Charge  
Customer Charge \$9.45  
\$9.45

Taxes  
Chicago Municipal Tax \$9.45x 8.24 % = \$0.78  
State Tax \$9.45x 0.10 % = \$0.01  
\$0.79

Total Current Charges \$10.24

**TOTAL BALANCE** **\$3,284.71**

#### Messages

• This \$100.00 settlement refund credit is included in your bill as a result of the settlement agreed to by the City of Chicago, the Illinois Attorney General, the Citizens Utility Board, Peoples Gas and North Shore Gas and approved by the Illinois Commerce Commission.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 03-31-06 To 04-27-06 27 days

Meter Reading  
Meter Number P2780470  
Current Actual 377 04-27-06  
Previous Actual 377 03-31-06  
Difference 0 (100 Cubic Feet)

Therm Conversion  
0 x 1.016 BTU Factor = .00 Therms

Average Daily	Apr 2006	Apr 2006
Therms Used	3.00	N/A
Temperature	62 F	53 F

The gas charge for April is 70.40 cents per therm and for March it was 93.54 cents per therm. The gas charge reflects how much which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 05/19/2006  
Please write your account number on your check.

Plan Amount

\$151.24

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
05/31/2006	3 5000 0587 2344	06/22/2006	\$227.75

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill  
Previous Balance \$3,284.71  
Thank You For Your Payment - \$151.24  
Balance \$3,133.47

Delivery Charge  
Customer Charge \$9.45  
First 50 Therms \$.36375 x 50.00 Therms = \$18.19  
Over 50 Therms \$.11445 x 18.07 Therms = \$2.07  
\$29.71

Environmental Charge \$.01970 x 68.07 Therms = \$1.34

Gas Charge \$.69810 x 68.07 Therms = \$47.52

Taxes  
Chicago Municipal Tax \$78.57 x 8.24 % = \$6.47  
State Tax \$78.57 x 0.10 % = \$0.08  
State Gas Revenue Tax \$.024 x 68.07 Therms = \$1.63  
\$8.18

Total Current Charges \$86.75

TOTAL BALANCE \$3,220.22

### Messages

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 04-27-06 To 06-26-06 29 days

Meter Reading  
Meter Number P2780470  
Current Estimate 444 06-26-06  
Previous Actual 377 04-27-06  
Difference 67 (100 Cubic Feet)

Therm Conversion  
67 x 1.016 BTU Factor = 68.07 Therms

Average Daily	May 2006	May 2006
Therms Used	.89	2.35
Temperature	55 F	66 F

The gas charge for May is 69.74 cents per therm and for April it was 70.40 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 06/22/2006  
Please write your account number on your check.

Plan Amount

\$227.75

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
06/30/2006	3 5000 0587 2344	07/24/2006	\$3,312.70

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill  
Previous Balance \$3,220.22  
Late Payment Charge \$47.98  
Balance \$3,268.20

Delivery Charge  
Customer Charge \$9.45  
Under 60 Therms \$36375 x 29.46Therms = \$10.72  
\$20.17

Environmental Charge \$0.02060 x 29.46Therms = \$0.61

Gas Charge \$0.66650 x 29.46Therms = \$19.64

Taxes  
Chicago Municipal Tax \$40.42 x 8.24 % = \$3.33  
State Tax \$40.42 x 0.10 % = \$0.04  
State Gas Revenue Tax \$0.024 x 29.46Therms = \$0.71  
\$4.08

Total Current Charges \$44.50

AMOUNT DUE \$3,312.70

### Messages

Your installment plan was cancelled due to a lack of timely payments. Please pay \$3,312.70 immediately to avoid collection activity and a negative credit rating.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 06-26-06 To 06-28-06 33 days

Meter Reading  
Meter Number P2780470  
Current Estimate 473 06-28-06  
Previous Estimate 444 06-26-06  
Difference 29 (100 Cubic Feet)

Therm Conversion  
29 x 1.016 BTU Factor = 29.46 Therms

Average Daily	Jun 2005	Jun 2006
Therms Used	.91	.89
Temperature	71 F	69 F

The gas charge for June is 66.10 cents per therm and for May it was 69.74 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 07/24/2006  
Please write your account number on your check.

If paid after 07/24/2006 \$3,362.12

Amount Due

\$3,312.70

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
07/07/2006	3 5000 0587 2344	07/31/2006	\$3,153.95

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Activity Since Last Bill**

Previous Balance \$3,312.70  
Late Payment Chrg Allowed - \$47.98  
Cancel Prior Billing (04-27-2006 to 06-26-2006) - \$131.25  
Revised Prior Billing (04-27-2006 to 06-26-2006) \$10.24  
Balance \$3,143.71

**Delivery Charge**

Customer Charge \$9.45  
\$9.45

**Taxes**

Chicago Municipal Tax \$9.45x 8.24 % = \$0.78  
State Tax \$9.45x 0.10 % = \$0.01  
\$0.79

Total Current Charges \$10.24

**AMOUNT DUE**

**\$3,153.95**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,153.95 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Current Usage**

Billing Period From 06-26-06 To 06-30-06 35 days

**Meter Reading**

Meter Number P2780470  
Current Actual 377 06-30-06  
Previous Estimate 377 06-26-06  
Difference 0 (100 Cubic Feet)

**Therm Conversion**

0 x 1.016 BTU Factor = .00 Therms

Average Daily	Jun 2006	Jun 2006
Therms Used	.91	N/A
Temperature	72 F	69 F

The gas charge for July is 68.96 cents per therm and for June it was 66.10 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

**Please Pay By 07/31/2006**

Please write your account number on your check.

If paid after 07/31/2006 \$3,200.96

Amount Due

**\$3,153.95**

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 04-27-06 To 05-26-06 29 days

**Meter Reading**

Meter Number P2780470

Current Estimate 377 05-26-06  
Previous Actual 377 04-27-06  
Difference 0 (100 Cubic Feet)

**Therm Conversion**

0 x 1.016 BTU Factor = .00 Therms

Average Daily	May 2006	May 2006
Therms Used	.89	N/A
Temperature	55 F	56 F

Name **Michele Howard**  
Service Address **1717 W Garfield Blvd Bldg**  
**Chicago IL 60636-1210**  
Service Classification **Rate 1 - Small Residential Service - Heating**

**Delivery Charge**

Customer Charge \$9.45  
\$9.45

**Taxes**

Chicago Municipal Tax	\$9.45x	8.24 %	=	\$0.78
State Tax	\$9.45x	0.10 %	=	\$0.01
				\$0.79

Total Current Charges \$10.24

**Messages**

At the time of this statement, your account was past due. Please pay \$3,153.95 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.



Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
07/31/2006	3 5000 0587 2344	08/22/2006	\$3,193.12

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill  
Previous Balance \$3,153.95  
Balance \$3,153.95

Delivery Charge  
Customer Charge \$9.45  
Under 60 Therms \$3.6375x 24.38Therms = \$8.87  
\$18.32

Environmental Charge \$.01960x 24.38Therms = \$0.48

Gas Charge \$.68960x 24.38Therms = \$16.81

Taxes  
Chicago Municipal Tax \$35.61x 8.24 % = \$2.93  
State Tax \$35.61x 0.10 % = \$0.04  
State Gas Revenue Tax \$.024x 24.38Therms = \$0.59  
\$3.56

Total Current Charges \$39.17

AMOUNT DUE \$3,193.12

### Messages

At the time of this statement, your account was past due. Please pay \$3,193.12 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 06-30-06 To 07-27-06 27 days

Meter Reading  
Meter Number P2780470  
Current Estimate 401 07-27-06  
Previous Actual 377 06-30-06  
Difference 24 (100 Cubic Feet)

Therm Conversion  
24 x 1.016 BTU Factor = 24.38 Therms

Average Daily	Jul 2006	Jul 2006
Therms Used	.91	.90
Temperature	76 F	75 F

The gas charge for July is 68.96 cents per therm and for June it was 66.10 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 08/22/2006  
Please write your account number on your check.

If paid after 08/22/2006 \$3,240.71

Amount Due

\$3,193.12

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
08/30/2006	3 5000 0587 2344	09/21/2006	\$3,282.97

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Activity Since Last Bill**

Previous Balance \$3,193.12  
Late Payment Charge \$47.69  
Balance \$3,240.71

**Delivery Charge**

Customer Charge \$9.45  
Under 60 Therms \$.36376 x 28.44Therms = \$10.35  
\$19.80

Environmental Charge \$.02040 x 28.44Therms = \$0.58

Gas Charge \$.63290 x 28.44Therms = \$18.00

**Taxes**

Chicago Municipal Tax \$38.38 x 8.24 % = \$3.16  
State Tax \$38.38 x 0.10 % = \$0.04  
State Gas Revenue Tax \$.024 x 28.44Therms = \$0.68  
\$3.88

Total Current Charges \$42.26

**AMOUNT DUE**

**\$3,282.97**

**Messages**

At the time of this statement, your account was past due. Please pay \$3,282.97 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 07-27-06 To 08-28-06 32 days

**Meter Reading**

Meter Number P2780470  
Current Estimate 429 08-28-06  
Previous Estimate 401 07-27-06  
Difference 28 (100 Cubic Feet)

**Therm Conversion**

28 x 1.016 BTU Factor = 28.44 Therms

Average Daily	Aug 2005	Aug 2006
Therms Used	.88	.89
Temperature	74 F	76 F

The gas charge for August is 62.48 cents per therm and for July it was 68.96 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 09/21/2006  
Please write your account number on your check.

If paid after 09/21/2006 \$3,331.97

Amount Due

**\$3,282.97**

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
09/11/2006	3 5000 0587 2344	10/03/2006	\$1,537.82

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill  
Previous Balance \$3,282.97  
Late Payment Chrg Allowed - \$69.40  
Cancel Prior Billing (12-30-2005 to 07-27-2006) - \$2,411.06  
Revised Prior Billing (12-30-2005 to 07-27-2006) \$693.05  
Balance \$1,495.56

Delivery Charge  
Customer Charge \$9.45  
Under 50 Therms \$3.6375x 28.44Therms = \$10.35  
\$19.80

Environmental Charge \$0.02040x 28.44Therms = \$0.58

Gas Charge \$6.3290x 28.44Therms = \$18.00

Taxes  
Chicago Municipal Tax \$38.38x 8.24 % = \$3.16  
State Tax \$38.38x 0.10 % = \$0.04  
State Gas Revenue Tax \$0.024x 28.44Therms = \$0.68  
\$3.88

Total Current Charges \$42.26

AMOUNT DUE \$1,537.82

### Messages

At the time of this statement, your account was past due. Please pay \$1,537.82 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 07-27-06 To 08-28-06 32 days

Meter Reading  
Meter Number P2780470  
Current Estimate 429 08-28-06  
Previous Estimate 401 07-27-06  
Difference 28 (100 Cubic Feet)

Therm Conversion  
28 x 1.016 BTU Factor = 28.44 Therms

Average Daily	Aug 2006	Aug 2006
Therms Used	.88	.89
Temperature	74 F	76 F

The gas charge for September is 58.69 cents per therm and for August it was 62.48 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 10/03/2006  
Please write your account number on your check.

If paid after 10/03/2006 \$1,560.49

Amount Due

\$1,537.82

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 06-30-06 To 07-27-06 27 days

**Meter Reading**

Meter Number P2780470

Current Estimate 401 07-27-06  
Previous Actual 377 06-30-06  
Difference 24 (100 Cubic Feet)

**Therm Conversion**

24 x 1.016 BTU Factor = 24.38 Therms

Average Daily	Jul 2006	Jul 2006
Therms Used	.91	.90
Temperature	76 F	75 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge \$9.45  
Under 50 Therms \$36375 x 24.38 Therms = \$8.87  
\$18.32

Environmental Charge \$.01960 x 24.38 Therms = \$0.48

Gas Charge \$.68960 x 24.38 Therms = \$16.81

**Taxes**

Chicago Municipal Tax \$35.61 x 8.24 % = \$2.93  
State Tax \$35.61 x 0.10 % = \$0.04  
State Gas Revenue Tax \$.024 x 24.38 Therms = \$0.59  
\$3.56

Total Current Charges \$39.17

**Messages**

At the time of this statement, your account was past due. Please pay \$1,537.82 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Current Usage  
Billing Period From 06-26-06 To 06-30-06 35 days

Meter Reading  
Meter Number P2780470  
Current Actual 377 06-30-06  
Previous Estimate 377 06-26-06  
Difference 0 (100 Cubic Feet)

Therm Conversion  
0 x 1.016 BTU Factor = .00 Therms

Average Daily	Jun 2006	Jun 2006
Therms Used	.91	N/A
Temperature	72 F	69 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Delivery Charge  
Customer Charge \$9.45  
\$9.45

Taxes  
Chicago Municipal Tax \$9.45x 8.24 % = \$0.78  
State Tax \$9.45x 0.10 % = \$0.01  
\$0.79

Total Current Charges \$10.24

### Messages

At the time of this statement, your account was past due. Please pay \$1,537.82 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 04-27-06 To 06-26-06 29 days

**Meter Reading**

Meter Number P2780470

Current Estimate 377 05-26-06

Previous Actual 377 04-27-06

Difference 0 (100 Cubic Feet)

**Therm Conversion**

0 x 1.016 BTU Factor = .00 Therms

Average Daily	May 2005	May 2006
Therms Used	.89	N/A
Temperature	65 F	56 F

Name **Michele Howard**  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification **Rate 1 - Small Residential Service - Heating**

Delivery Charge  
Customer Charge \$9.45  
\$9.45

**Taxes**  
Chicago Municipal Tax \$9.45x 8.24 % = \$0.78  
State Tax \$9.45x 0.10 % = \$0.01  
\$0.79

Total Current Charges \$10.24

**Messages**

At the time of this statement, your account was past due. Please pay \$1,537.82 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 03-29-06 To 04-27-06 29 days

**Meter Reading**

Meter Number P2780470

Current Actual 377 04-27-06

Previous Estimate 306 03-29-06

Difference 71 (100 Cubic Feet)

**Therm Conversion**

71 x 1.016 BTU Factor = 72.13 Therms

Average Daily	Apr 2005	Apr 2006
Therms Used	3.00	2.49
Temperature	62 F	53 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge			\$9.45
First 50 Therms	\$ .36375 x	50.00 Therms =	\$18.19
Over 50 Therms	\$ .11445 x	22.13 Therms =	\$2.53
			\$30.17

Environmental Charge	\$ .01920 x	72.13 Therms =	\$1.38
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Gas Charge	\$ .72000 x	72.13 Therms =	\$51.93
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**Taxes**

Chicago Municipal Tax	\$83.48 x	8.24 % =	\$6.88
State Tax	\$83.48 x	0.10 % =	\$0.08
State Gas Revenue Tax	\$ .024 x	72.13 Therms =	\$1.73
			\$8.69

Total Current Charges \$92.17

**Messages**

At the time of this statement, your account was past due. Please pay \$1,537.82 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 02-24-06 To 03-29-06 33 days

**Meter Reading**

Meter Number P2780470

Current Estimate 306 03-29-06  
Previous Estimate 148 02-24-06  
Difference 158 (100 Cubic Feet)

**Therm Conversion**

158 x 1.016 BTU Factor = 160.37 Therms

Average Daily	Mar 2005	Mar 2006
Therms Used	5.99	4.86
Temperature	33 F	36 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge			\$9.45
First 50 Therms	\$ .36375x	50.00Therms =	\$18.19
Over 50 Therms	\$ .11445x	110.37Therms =	\$12.63
			\$40.27

Environmental Charge	\$ .01830x	160.37Therms =	\$2.93
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Gas Charge	\$ .94880x	160.37Therms =	\$152.16
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**Taxes**

Chicago Municipal Tax	\$195.36x	6.24 % =	\$16.10
State Tax	\$195.36x	0.10 % =	\$0.20
State Gas Revenue Tax	\$ .024x	160.37Therms =	\$3.86
			\$20.15

Total Current Charges \$215.51

**Messages**

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**Duplicate Bill**

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 01-30-06 To 02-24-06 25 days

**Meter Reading**

Meter Number P2780470

Current Estimate 148 02-24-06

Previous Actual 0 01-30-06

Difference 148 (100 Cubic Feet)

**Therm Conversion**

148 x 1.015 BTU Factor = 150.22 Therms

**Average Daily**

	Feb 2005	Feb 2006
Therms Used	6.72	6.01
Temperature	32 F	28 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge				\$7.87
First 50 Therms	\$ .36375 x	41.67 Therms	=	\$15.16
Over 50 Therms	\$ .11445 x	108.55 Therms	=	\$12.42
				\$35.45

Environmental Charge	\$ .01830 x	150.22 Therms	=	\$2.75
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Gas Charge	\$1.04960 x	150.22 Therms	=	\$157.67
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**Taxes**

Chicago Municipal Tax	\$195.87 x	8.24 %	=	\$16.14
State Tax	\$195.87 x	0.10 %	=	\$0.20
State Gas Revenue Tax	\$ .024 x	150.22 Therms	=	\$3.61
				\$19.95

Total Current Charges \$215.82

**Messages**

At the time of this statement, your account was past due. Please pay \$1,537.82 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

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**Duplicate Bill**

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 12-30-05 To 01-30-06 31 days

**Meter Reading**

Meter Number P2780470

Current Actual 0 01-30-06  
Previous Actual 0 01-30-06  
Difference 0 (100 Cubic Feet)

Meter Number P1705370

Current Actual 1710 01-30-06  
Previous Estimate 1532 12-30-05  
Difference 61 (100 Cubic Feet)

**Therm Conversion**

61 x 1.012 BTU Factor = 61.73 Therms

Average Daily	Jan 2005	Jan 2006
Therms Used	7.71	1.99
Temperature	25 F	36 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge			\$9.45
First 50 Therms	\$ .36375x	50.00Therms =	\$18.19
Over 50 Therms	\$ .11445x	11.73Therms =	\$1.34
			\$28.98

Environmental Charge	\$ .01850x	61.73Therms =	\$1.14
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Gas Charge	\$1.13320x	61.73Therms =	\$69.95
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**Taxes**

Chicago Municipal Tax	\$100.07x	8.24 % =	\$8.25
State Tax	\$100.07x	0.10 % =	\$0.10
State Gas Revenue Tax	\$ .024x	61.73Therms =	\$1.48
			\$9.83

Total Current Charges \$109.90

**Messages**

At the time of this statement, your account was past due. Please pay \$1,537.82 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
09/25/2006	3 5000 0587 2344	10/17/2006	\$1,575.52

Current Usage  
Billing Period From 08-28-06 To 09-25-06 28 days

Meter Reading  
Meter Number P2780470  
Current Estimate 454 09-25-06  
Previous Estimate 429 08-28-06  
Difference 25 (100 Cubic Feet)

Therm Conversion  
25 x 1.016 BTU Factor = 25.40 Therms

Average Daily	Sep 2006	Sep 2006
Therms Used	1.18	.91
Temperature	71 F	64 F

The gas charge for September is 58.59 cents per therm and for August it was 62.48 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions  
of terms used on this bill.

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill  
Previous Balance \$1,537.82  
Balance \$1,537.82

Delivery Charge  
Customer Charge \$9.45  
Under 50 Therms \$36375x 25.40Therms = \$9.24  
\$18.69

Environmental Charge \$02190x 25.40Therms = \$0.56

Gas Charge \$69010x 25.40Therms = \$14.99

Taxes  
Chicago Municipal Tax \$34.24x 8.24 % = \$2.82  
State Tax \$34.24x 0.10 % = \$0.03  
State Gas Revenue Tax \$024x 25.40Therms = \$0.61  
\$3.46

Total Current Charges \$37.70

AMOUNT DUE \$1,575.52

### MESSAGES

THIS IS YOUR FINAL BILL.

At the time of this statement, your account was past due. Please pay \$1,575.52 today to avoid collection activity and a negative credit rating.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 10/17/2006  
Please write your account number on your check.

If paid after 10/17/2006 \$1,598.75

Amount Due

\$1,575.52

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy  
Share the Warmth fund which helps low-income customers pay energy bills.  
I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
10/05/2006	3 5000 0587 2344	10/27/2006	\$1,486.09

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill  
Previous Balance \$1,575.52  
Cancel Prior Billing (06-30-2006 to 09-25-2006) - \$119.13  
Balance \$1,456.39

Delivery Charge  
Customer Charge \$27.41  
\$27.41

Taxes  
Chicago Municipal Tax \$27.41x 8.24 % = \$2.26  
State Tax \$27.41x 0.10 % = \$0.03  
\$2.29

Total Current Charges \$29.70

AMOUNT DUE \$1,486.09

### MESSAGES

THIS IS YOUR FINAL BILL.

At the time of this statement, your account was past due. Please pay \$1,486.09 today to avoid collection activity and a negative credit rating.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 06-30-06 To 09-25-06 87 days

Meter Reading  
Meter Number P2780470  
Current Actual 377 09-25-06  
Previous Actual 377 06-30-06  
Difference 0 (100 Cubic Feet)

Therm Conversion  
0 x 1.016 BTU Factor = .00 Therms

Average Daily	Sep 2005	Sep 2006
Therms Used	1.18	N/A
Temperature	74 F	72 F

The gas charge for October is 56.34 cents per therm and for September it was 58.69 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

Please Pay By 10/27/2006  
Please write your account number on your check.

If paid after 10/27/2006 \$1,508.01

Amount Due

\$1,486.09

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
10/16/2006	3 5000 0587 2344	11/07/2006	\$2,669.96

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Activity Since Last Bill**

Previous Balance \$1,486.09  
Late Payment Chrg Allowed - \$76.60  
Cancel Prior Billing (01-28-2005 to 08-28-2006) - \$2,626.64  
Revised Prior Billing (01-28-2005 to 08-28-2006) \$3,901.31  
Balance \$2,684.16

Delivery Charge  
Customer Charge \$9.45  
\$9.45

Taxes  
Chicago Municipal Tax \$9.45x 8.24 % = \$0.78  
State Tax \$9.45x 0.10 % = \$0.01  
\$0.79

Total Current Charges \$10.24

**TOTAL BALANCE** **\$2,694.40**

**MESSAGES**

THIS IS YOUR FINAL BILL.

Of the Total Balance, \$24.44 is in dispute and is not included in the Amount Due.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
Billing Period From 08-28-06 To 09-25-06 28 days

Meter Reading  
Meter Number P2780470  
Current Actual 377 09-25-06  
Previous Estimate 377 08-28-06  
Difference 0 (100 Cubic Feet)

Therm Conversion  
0 x 1.016 BTU Factor = .00 Therms

Average Daily	Sep 2006	Sep 2006
Therms Used	1.42	N/A
Temperature	71 F	64 F

Good news. Natural gas prices are lower than last year. Your gas charge for October is 66.34 cents per therm. That is nearly 50% less than the gas charge of 112.67 cents per therm in October 2005.

See back of bill for definitions of terms used on this bill.

## Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 0587 2344

**Please Pay By 11/07/2006**  
Please write your account number on your check.

If paid after 11/07/2006 \$2,709.30

Amount Due

**\$2,669.96**

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 07-27-06 To 08-28-06 32 days

**Meter Reading**

Meter Number P2780470

Current Estimate 377 08-28-06

Previous Estimate 377 07-27-06

Difference 0 (100 Cubic Feet)

**Therm Conversion**

$0 \times 1.016 \text{ BTU Factor} = .00 \text{ Therms}$

Average Daily	Aug 2006	Aug 2006
Therms Used	1.25	N/A
Temperature	74 F	76 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge \$9.45  
\$9.45

**Taxes**

Chicago Municipal Tax	\$9.45x	8.24 %	=	\$0.78
State Tax	\$9.45x	0.10 %	=	\$0.01
				\$0.79

Total Current Charges \$10.24

**MESSAGES**

THIS IS YOUR FINAL BILL.

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**Duplicate Bill**

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 06-28-06 To 07-27-06 29 days

**Meter Reading**

Meter Number P2780470

Current Estimate 377 07-27-06

Previous Estimate 377 06-28-06

Difference 0 (100 Cubic Feet)

**Therm Conversion**

0 x 1.016 BTU Factor = .00 Therms

Average Daily	Jul 2005	Jul 2006
Therms Used	1.25	N/A
Temperature	76 F	74 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Delivery Charge  
Customer Charge

\$9.45  
\$9.45

**Taxes**

Chicago Municipal Tax	\$9.45x	8.24 %	=	\$0.78
State Tax	\$9.45x	0.10 %	=	\$0.01

\$0.79

Total Current Charges

\$10.24

**MESSAGES**

THIS IS YOUR FINAL BILL.

Of the Total Balance, \$24.44 is in dispute and is not included in the Amount Due.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 06-26-06 To 06-28-06 33 days

**Meter Reading**

Meter Number P2780470

Current Estimate 377 06-28-06

Previous Estimate 377 05-26-06

Difference 0 (100 Cubic Feet)

**Therm Conversion**

0 x 1.016 BTU Factor = .00 Therms

Average Daily	Jun 2005	Jun 2006
Therms Used	1.68	N/A
Temperature	71 F	69 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

Delivery Charge  
Customer Charge \$9.45 \$9.45

Taxes  
Chicago Municipal Tax \$9.45x 8.24 % = \$0.78  
State Tax \$9.45x 0.10 % = \$0.01  
\$0.79

Total Current Charges \$10.24

**MESSAGES**

THIS IS YOUR FINAL BILL.

Of the Total Balance, \$24.44 is in dispute and is not included in the Amount Due.

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**Duplicate Bill**

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 04-26-06 To 06-26-06 30 days

**Meter Reading**

Meter Number P2780470

Current Estimate 377 05-26-06

Previous Estimate 377 04-26-06

Difference 0 (100 Cubic Feet)

**Therm Conversion**

0 x 1.016 BTU Factor = .00 Therms

**Average Daily**

	May 2005	May 2006
Therms Used	4.67	N/A
Temperature	55 F	56 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge \$9.45  
\$9.45

**Taxes**

Chicago Municipal Tax	\$9.45x	8.24 %	=	\$0.78
State Tax	\$9.45x	0.10 %	=	\$0.01
				\$0.79

Total Current Charges \$10.24

**MESSAGES**

THIS IS YOUR FINAL BILL.

Of the Total Balance, \$24.44 is in dispute and is not included in the Amount Due.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 03-29-06 To 04-26-06 28 days

**Meter Reading**

Meter Number P2780470

Current Estimate 377 04-26-06

Previous Estimate 370 03-29-06

Difference 7 (100 Cubic Feet)

**Therm Conversion**

7 x 1.016 BTU Factor = 7.11 Therms

Average Daily	Apr 2005	Apr 2006
Therms Used	5.64	.25
Temperature	52 F	52 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge \$9.45  
Under 50 Therms \$36375 x 7.11 Therms = \$2.59  
\$12.04

Environmental Charge \$0.1920 x 7.11 Therms = \$0.14

Gas Charge \$72050 x 7.11 Therms = \$5.12

**Taxes**

Chicago Municipal Tax \$17.30 x 8.24 % = \$1.43  
State Tax \$17.30 x 0.10 % = \$0.02  
State Gas Revenue Tax \$.024 x 7.11 Therms = \$0.17  
\$1.62

Total Current Charges \$18.92

**MESSAGES**

THIS IS YOUR FINAL BILL.

Of the Total Balance, \$24.44 is in dispute and is not included in the Amount Due.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

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Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 02-24-06 To 03-29-06 33 days

**Meter Reading**

Meter Number P2780470

Current Estimate 370 03-29-06  
Previous Estimate 114 02-24-06  
Difference 256 (100 Cubic Feet)

**Therm Conversion**

256 x 1.015 BTU Factor = 259.84 Therms

Average Daily	Mar 2005	Mar 2006
Therms Used	12.36	7.87
Temperature	33 F	36 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge			\$9.46
First 50 Therms	\$ .36375 x	50.00 Therms =	\$18.19
Over 50 Therms	\$ .11445 x	209.84 Therms =	\$24.02
			\$51.66

Environmental Charge	\$ .01630 x	259.84 Therms =	\$4.76
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Gas Charge	\$ .94880 x	259.84 Therms =	\$246.54
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**Taxes**

Chicago Municipal Tax	\$302.96 x	8.24 % =	\$24.96
State Tax	\$302.96 x	0.10 % =	\$0.30
State Gas Revenue Tax	\$ .024 x	259.84 Therms =	\$6.24
			\$31.50

Total Current Charges \$334.46

**MESSAGES**

THIS IS YOUR FINAL BILL.

Of the Total Balance, \$24.44 is in dispute and is not included in the Amount Due.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 01-26-06 To 02-24-06 29 days

**Meter Reading**

Meter Number P2780470

Current Estimate 114 02-24-06  
Previous Actual 0 02-13-06  
Difference 114 (100 Cubic Feet)

Meter Number P1705370

Current Actual 3310 02-13-06  
Previous Estimate 3085 01-26-06  
Difference 225 (100 Cubic Feet)

**Therm Conversion**

339 x 1.015 BTU Factor = 344.08 Therms

Average Daily	Feb 2005	Feb 2006
Therms Used	6.71	11.87
Temperature	30 F	30 F

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

**Delivery Charge**

Customer Charge				\$9.45
First 50 Therms	\$ .36375 x	50.00 Therms =		\$18.19
Over 50 Therms	\$ .11445 x	294.08 Therms =		\$33.66
				\$61.30

Environmental Charge	\$ .01830 x	344.08 Therms =		\$6.30
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Gas Charge	\$1.06120 x	344.08 Therms =		\$365.14
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**Taxes**

Chicago Municipal Tax	\$432.74 x	8.24 % =		\$35.66
State Tax	\$432.74 x	0.10 % =		\$0.43
State Gas Revenue Tax	\$ .024 x	344.08 Therms =		\$8.26
				\$44.35

Total Current Charges \$477.09

**MESSAGES**

THIS IS YOUR FINAL BILL.

Of the Total Balance, \$24.44 is in dispute and is not included in the Amount Due.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Duplicate Bill**

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

Peoples Gas  
130 E Randolph Dr - Chicago IL 60601

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
01/26/2007	3 5000 4676 5272	02/19/2007	\$416.44

Name Michele Howard  
Service Address 1717 W Garfield Blvd Bldg  
Chicago IL 60636-1210  
Service Classification Rate 1 - Small Residential Service - Heating

#### Activity Since Last Bill

Previous Balance \$180.71  
Balance \$180.71

#### Delivery Charge

Customer Charge \$2.84  
First 50 Therms \$3.6375 x 15.00 Therms = \$5.46  
Over 50 Therms \$1.1445 x 115.80 Therms = \$13.25  
\$21.65

Environmental Charge \$0.2710 x 130.80 Therms = \$3.64

Gas Charge \$0.82850 x 130.80 Therms = \$108.37

#### Taxes

Chicago Municipal Tax \$133.46 x 8.24 % = \$11.00  
State Tax \$133.46 x 0.10 % = \$0.13  
State Gas Revenue Tax \$0.024 x 130.80 Therms = \$3.14  
\$14.27

Total Current Charges \$147.73

#### Other Charges

Deposit Installment \$88.00  
\$88.00

#### AMOUNT DUE

\$416.44

#### Messages

Good news on lower gas costs. The gas charge for January is 82.85 cents per therm, which is about 27% less than the gas charge of \$1.13 per therm in January 2006.

About 15% of your natural gas expenses are from heating water. Turn the temperature of your water heater down to warm (120 degrees F). For more tips, visit [www.keepingUwarm.com](http://www.keepingUwarm.com).

#### Current Usage

Billing Period From 01-17-07 To 01-26-07 9 days

#### Meter Reading

Meter Number P2780470  
Current Actual 632 01-26-07  
Previous Actual 503 01-17-07  
Difference 129 (100 Cubic Feet)

#### Therm Conversion

129 x 1.014 BTU Factor = 130.80 Therms

See back of bill for definitions  
of terms used on this bill.

# Duplicate Bill

Your service is provided by Peoples Gas, a subsidiary of Peoples Energy Corporation. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

ACCOUNT NUMBER: 3 5000 4676 5272

Please Pay By 02/19/2007  
Please write your account number on your check.

Amount Due

\$416.44

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
1717 W GARFIELD BLVD BLDG  
CHICAGO IL 60636-1210

PEOPLES ENERGY  
CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Peoples Energy  
Share the Warmth fund which helps low-income customers pay energy bills.  
I have added one dollar to my payment. Check this box -> ☐

**Peoples Gas**

Customer Inquiries 1-866-556-6001  
 Emergencies 1-866-556-6002  
 En Español 1-866-556-6003  
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
02/28/2007	3 5000 4676 5272	03/22/2007	\$1,081.63

Name **Michele Howard**  
 Service Address **1717 W Garfield Blvd Bldg  
 Chicago IL 60636-1210**  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$416.44  
 Balance \$416.44

**Delivery Charge**

Customer Charge \$9.45  
 First 50 Therms \$18.19  
 Over 50 Therms \$51.09  
 \$78.73

Environmental Charge \$0.2560x 496.40Therms = \$12.71

Gas Charge \$0.86690x 496.40Therms = \$430.33

**Taxes**

Chicago Municipal Tax \$521.77x 8.24 % = \$42.99  
 State Tax \$521.77x 0.10 % = \$0.52  
 State Gas Revenue Tax \$0.024x 496.40Therms = \$11.91  
 \$55.42

**Total Current Charges \$577.19**

**Other Charges**

Deposit Installment \$88.00  
 \$88.00

**AMOUNT DUE**

**\$1,081.63**

**Messages**

At the time of this statement, your account was past due. Please pay \$1,081.63 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

Don't heat space you don't use. Close vents and shut doors in unused rooms to save money. For more energy saving tips, visit [keepingUwarm.com](http://keepingUwarm.com).

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Current Usage**

Billing Period From 01-26-07 To 02-28-07 33 days

**Meter Reading**

Meter Number P2780470  
 Current Actual 1123 02-28-07  
 Previous Actual 632 01-26-07  
 Difference 491 (100 Cubic Feet)

**Therm Conversion**

491 x 1.011 BTU Factor = 496.40 Therms

Average Daily	Feb 2006	Feb 2007
Therms Used	N/A	15.04
Temperature	30 F	18 F

The gas charge for February is 87.38 cents per therm and for January it was 82.85 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

# Duplicate Bill

**ACCOUNT NUMBER: 3 5000 4676 5272**

**Please Pay By 03/22/2007**  
 Please write your account number on your check.

If paid after 03/22/2007 \$1,097.28

Amount Due

**\$1,081.63**

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
 1717 W GARFIELD BLVD BLDG  
 CHICAGO IL 60636-1210

PEOPLES GAS  
 PEOPLES GASCHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

**Peoples Gas**

Customer Inquiries 1-866-556-6001  
 Emergencies 1-866-556-6002  
 En Español 1-866-556-6003  
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
03/28/2007	3 5000 4676 5272	04/19/2007	\$1,320.25

Name **Michele Howard**  
 Service Address 1717 W Garfield Blvd  
 Chicago IL 60636-1210  
 Service Classification Rate 1 - Small Residential Service - Heating

**Activity Since Last Bill**

Previous Balance \$1,081.63  
 Late Payment Charge \$10.65  
 Balance \$1,092.28

**Delivery Charge**

Customer Charge \$9.45  
 First 50 Therms \$.36376 x 50.00 Therms = \$18.19  
 Over 50 Therms \$.11445 x 48.06 Therms = \$5.50  
 \$33.14

Environmental Charge \$.02960 x 98.06 Therms = \$2.90

Gas Charge \$.92780 x 98.06 Therms = \$90.98

**Taxes**

Chicago Municipal Tax \$127.02 x 8.24 % = \$10.47  
 State Tax \$127.02 x 0.10 % = \$0.13  
 State Gas Revenue Tax \$.024 x 98.06 Therms = \$2.35  
 \$12.95

Total Current Charges \$139.97

**Other Charges**

Deposit Installment \$88.00  
 \$88.00

**AMOUNT DUE**

**\$1,320.25**

**Messages**

At the time of this statement, your account was past due. Please pay \$1,320.25 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

Don't heat space you don't use. Close vents and shut doors in unused rooms to save money. For more energy saving tips, visit [keepingUwarm.com](http://keepingUwarm.com).

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Current Usage**

Billing Period From 02-28-07 To 03-28-07 28 days

**Meter Reading**

Meter Number P2780470  
 Current Actual 1220 03-28-07  
 Previous Actual 1123 02-28-07  
 Difference 97 (100 Cubic Feet)

**Therm Conversion**

97 x 1.011 BTU Factor = 98.06 Therms

Average Daily	Mar 2006	Mar 2007
Therms Used	N/A	3.50
Temperature	37 F	41 F

The gas charge for March is 92.78 cents per therm and for February it was 87.38 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

# Duplicate Bill

ACCOUNT NUMBER: 3 5000 4676 5272

Please Pay By **04/19/2007**  
 Please write your account number on your check.

If paid after 04/19/2007 \$1,339.57

Amount Due

**\$1,320.25**

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
 1717 W GARFIELD BLVD  
 CHICAGO IL 60636-1210

PEOPLES GAS  
 PEOPLES GAS CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

**Peoples Gas**

Customer Inquiries 1-866-556-6001  
 Emergencies 1-866-556-6002  
 En Español 1-866-556-6003  
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
04/30/2007	3 5000 4676 5272	05/22/2007	\$1,358.11

Name Michele Howard  
 Service Address 1717 W Garfield Blvd  
 Chicago IL 60636-1210  
 Service Classification Rate 1 - Small Residential Service - Heating

Activity Since Last Bill  
 Previous Balance \$1,320.25  
 Late Payment Charge \$12.87  
 Balance \$1,333.12

Delivery Charge  
 Customer Charge \$9.45  
 Under 50 Therms \$3.68  
 \$13.13

Environmental Charge \$0.3180x 10.11Therms = \$0.32

Gas Charge \$0.93010x 10.11Therms = \$9.40

Taxes  
 Chicago Municipal Tax \$22.85x 8.24 % = \$1.88  
 State Tax \$22.85x 0.10 % = \$0.02  
 State Gas Revenue Tax \$0.24x 10.11Therms = \$0.24  
 \$2.14

Total Current Charges \$24.99

AMOUNT DUE **\$1,358.11**

**Messages**

At the time of this statement, your account was past due. Please pay \$1,358.11 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

Learn more about our proposed natural gas delivery charge in this month's issue of Energize. For additional information, log onto keepingUwarm.com.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

Current Usage  
 Billing Period From 03-28-07 To 04-30-07 33 days

Meter Reading  
 Meter Number P2780470  
 Current Actual 1230 04-30-07  
 Previous Actual 1220 03-28-07  
 Difference 10 (100 Cubic Feet)

Therm Conversion  
 10 x 1.011 BTU Factor = 10.11 Therms

Average Daily	Apr 2006	Apr 2007
Therms Used	N/A	.31
Temperature	52 F	47 F

The gas charge for April is 93.03 cents per therm and for March it was 92.78 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

# Duplicate Bill

ACCOUNT NUMBER: 3 5000 4676 5272

Please Pay By **05/22/2007**  
 Please write your account number on your check.

If paid after 05/22/2007 \$1,378.00

Amount Due

**\$1,358.11**

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
 1717 W GARFIELD BLVD  
 CHICAGO IL 60636-1210

PEOPLES GAS  
 CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐



**Peoples Gas**

Customer Inquiries 1-866-556-6001  
 Emergencies 1-866-556-6002  
 En Español 1-866-556-6003  
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
05/31/2007	3 5000 4676 5272	06/22/2007	\$1,419.24

Name Michele Howard  
 Service Address 1717 W Garfield Blvd  
 Chicago IL 60636-1210  
 Service Classification Rate 1 - Small Residential Service - Heating

**Activity Since Last Bill**

Previous Balance \$1,368.11  
 Late Payment Charge \$13.43  
 Balance \$1,371.54

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$36375 x 26.28Therms = \$9.56  
 \$19.01

Environmental Charge \$.03070 x 26.28Therms = \$0.81

Gas Charge \$.89900 x 26.28Therms = \$23.63

**Taxes**

Chicago Municipal Tax \$43.45 x 8.24 % = \$3.58  
 State Tax \$43.45 x 0.10 % = \$0.04  
 State Gas Revenue Tax \$.024 x 26.28Therms = \$0.63  
 \$4.25

Total Current Charges \$47.70

**AMOUNT DUE**

**\$1,419.24**

**Messages**

At the time of this statement, your account was past due. Please pay \$1,419.24 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

Learn more about the proper type of material needed to vent your natural gas dryer in this month's issue of Energize. For additional information, log onto [keepingUwarm.com](http://keepingUwarm.com).

**Current Usage**

Billing Period From 04-30-07 To 05-29-07 29 days

**Meter Reading**

Meter Number P2780470  
 Current Estimate 1256 05-29-07  
 Previous Actual 1230 04-30-07  
 Difference 26 (100 Cubic Feet)

**Therm Conversion**

26 x 1.011 BTU Factor = 26.28 Therms

Average Daily	May 2006	May 2007
Therms Used	N/A	.91
Temperature	58 F	63 F

The gas charge for May is 89.90 cents per therm and for April it was 93.03 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

# Duplicate Bill

ACCOUNT NUMBER: 3 5000 4676 5272

**Please Pay By 06/22/2007**  
 Please write your account number on your check.

If paid after 06/22/2007 \$1,440.04

Amount Due

**\$1,419.24**

Amount Enclosed

CAR-RT SORT \*\*C034

MICHELE HOWARD  
 1717 W GARFIELD BLVD  
 CHICAGO IL 60636-1210

PEOPLES GAS  
 CHICAGO IL 60687-0001

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

**Peoples Gas**

Customer Inquiries 1-866-556-6001  
 Emergencies 1-866-556-6002  
 En Español 1-866-556-6003  
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
06/29/2007	3 5000 4676 5272	07/23/2007	\$1,479.23

Name Michele Howard  
 Service Address 1717 W Garfield Blvd  
 Chicago IL 60636-1210  
 Service Classification Rate 1 - Small Residential Service - Heating

**Activity Since Last Bill**

Previous Balance \$1,419.24  
 Late Payment Charge \$14.34  
 Balance \$1,433.58

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$.36376 x 26.28Therms = \$9.56  
 \$19.01

Environmental Charge \$.03270 x 26.28Therms = \$0.86

Gas Charge \$.82640 x 26.28Therms = \$21.69

**Taxes**

Chicago Municipal Tax \$41.66 x 8.24 % = \$3.42  
 State Tax \$41.66 x 0.10 % = \$0.04  
 State Gas Revenue Tax \$.024 x 26.28Therms = \$0.63  
 \$4.09

Total Current Charges \$45.65

**AMOUNT DUE** \$1,479.23

**Messages**

At the time of this statement, your account was past due. Please pay \$1,479.23 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

Find out more about the various components that make up your bill each month by reading the June issue of Energize.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Current Usage**  
 Billing Period From 06-29-07 To 06-27-07 29 days

**Meter Reading**

Meter Number P2780470  
 Current Estimate 1282 06-27-07  
 Previous Estimate 1256 05-29-07  
 Difference 26 (100 Cubic Feet)

**Therm Conversion**  
 26 x 1.011 BTU Factor = 26.28 Therms

Average Daily	Jun 2006	Jun 2007
Therms Used	N/A	.91
Temperature	69 F	72 F

The gas charge for June is 81.99 cents per therm and for May it was 89.90 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

# Duplicate Bill

ACCOUNT NUMBER: 3 5000 4676 5272

CAR-RT SORT \*\*C034

MICHELE HOWARD  
 1717 W GARFIELD BLVD  
 CHICAGO IL 60636-1210

PEOPLES GAS  
 CHICAGO IL 60687-0001

**Please Pay By 07/23/2007**  
 Please write your account number on your check.

If paid after 07/23/2007 \$1,500.92

Amount Due

\$1,479.23

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

**Peoples Gas**

Customer Inquiries 1-866-556-6001  
 Emergencies 1-866-556-6002  
 En Español 1-866-556-6003  
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
07/19/2007	3 5000 4676 5272	08/10/2007	\$1,392.02

Name **Michele Howard**  
 Service Address **1717 W Garfield Blvd**  
**Chicago IL 60636-1210**  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$1,479.23  
 Late Payment Chrg Allowed - \$14.34  
 Cancel Prior Billing (04-30-2007 to 05-29-2007) - \$93.35  
 Revised Prior Billing (04-30-2007 to 05-29-2007) \$10.24  
 Balance **\$1,381.78**

**Delivery Charge**

Customer Charge \$9.45  
**\$9.45**

**Taxes**

Chicago Municipal Tax \$9.45x 8.24 % = \$0.78  
 State Tax \$9.45x 0.10 % = \$0.01  
**\$0.79**

Total Current Charges **\$10.24**

**AMOUNT DUE**

**\$1,392.02**

**Messages**

At the time of this statement, your account was past due. Please pay \$1,392.02 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

Enclosed is a guide that provides information to help you stay safe, make it easy to contact us when you need to and help you manage your bills.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Current Usage**

Billing Period From 06-29-07 To 06-28-07 30 days

**Meter Reading**

Meter Number P2780470  
 Current Actual 1230 06-28-07  
 Previous Estimate 1230 05-29-07  
 Difference 0 (100 Cubic Feet)

**Therm Conversion**

0 x 1.011 BTU Factor = .00 Therms

Average Daily	Jun 2006	Jun 2007
Therms Used	N/A	N/A
Temperature	69 F	72 F

The gas charge for July is 82.13 cents per therm and for June it was 81.99 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

# **Duplicate Bill**

ACCOUNT NUMBER: 3 5000 4676 5272

CAR-RT SORT \*\*C034

MICHELE HOWARD  
 1717 W GARFIELD BLVD  
 CHICAGO IL 60636-1210

PEOPLES GAS  
 CHICAGO IL 60687-0001

<b>Please Pay By 08/10/2007</b>	
Please write your account number on your check.	
If paid after 08/10/2007	\$1,412.40
Amount Due	Amount Enclosed
<b>\$1,392.02</b>	

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐

**Peoples Gas**

Customer Inquiries 1-866-556-6001  
Emergencies 1-866-556-6002  
En Español 1-866-556-6003  
TDD Line 1-866-556-6007

**Current Usage**

Billing Period From 04-30-07 To 05-29-07 29 days

**Meter Reading**

Meter Number P2780470  
Current Estimate 1230 05-29-07  
Previous Actual 1230 04-30-07  
Difference 0 (100 Cubic Feet)

**Therm Conversion**

0 x 1.011 BTU Factor = .00 Therms

Average Daily	May 2006	May 2007
Therms Used	N/A	N/A
Temperature	58 F	63 F

Name **Michele Howard**  
Service Address 1717 W Garfield Blvd  
Chicago IL 60636-1210  
Service Classification **Rate 1 - Small Residential Service - Heating**

**Delivery Charge**  
Customer Charge \$9.45  
\$9.45

**Taxes**  
Chicago Municipal Tax \$9.45x 8.24 % = \$0.78  
State Tax \$9.45x 0.10 % = \$0.01  
\$0.79

**Total Current Charges** \$10.24

**Messages**

At the time of this statement, your account was past due. Please pay \$1,392.02 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

Enclosed is a guide that provides information to help you stay safe, make it easy to contact us when you need to and help you manage your bills.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

# Duplicate Bill

**Peoples Gas**

Customer Inquiries 1-866-556-6001  
 Emergencies 1-866-556-6002  
 En Español 1-866-556-6003  
 TDD Line 1-866-556-6007

Bill Date	Account Number	Payment Due Date	Amount Due
07/31/2007	3 5000 4676 5272	08/22/2007	\$1,437.53

Name **Michele Howard**  
 Service Address 1717 W Garfield Blvd  
 Chicago IL 60636-1210  
 Service Classification **Rate 1 - Small Residential Service - Heating**

**Activity Since Last Bill**

Previous Balance \$1,392.02  
 Balance \$1,392.02

**Delivery Charge**

Customer Charge \$9.45  
 Under 50 Therms \$36.375 x 26.28 Therms = \$9.66  
 \$19.01

Environmental Charge \$.03180 x 26.28 Therms = \$0.84

Gas Charge \$.82120 x 26.28 Therms = \$21.58

**Taxes**

Chicago Municipal Tax \$41.43 x 8.24 % = \$3.41  
 State Tax \$41.43 x 0.10 % = \$0.04  
 State Gas Revenue Tax \$.024 x 26.28 Therms = \$0.63  
 \$4.08

Total Current Charges \$45.51

**AMOUNT DUE** **\$1,437.53**

**Messages**

At the time of this statement, your account was past due. Please pay \$1,437.53 today. Continual late payments can result in a negative credit rating, deposit requests and even disconnection of service.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

**Current Usage**

Billing Period From 06-28-07 To 07-27-07 29 days

**Meter Reading**

Meter Number P2780470  
 Current Estimate 1256 07-27-07  
 Previous Actual 1230 06-28-07  
 Difference 26 (100 Cubic Feet)

**Therm Conversion**

26 x 1.011 BTU Factor = 26.28 Therms

Average Daily	Jul 2006	Jul 2007
Therms Used	N/A	.91
Temperature	74 F	72 F

The gas charge for July is 82.13 cents per therm and for June it was 81.99 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

# Duplicate Bill

ACCOUNT NUMBER: 3 5000 4676 5272

CAR-RT SORT \*\*C034

MICHELE HOWARD  
 1717 W GARFIELD BLVD  
 CHICAGO IL 60636-1210

PEOPLES GAS  
 CHICAGO IL 60687-0001

**Please Pay By 08/22/2007**  
 Please write your account number on your check.

If paid after 08/22/2007 \$1,458.58

Amount Due

**\$1,437.53**

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box -> ☐